



## MCI – Kansas City Airport

### **PICK-UP LOCATIONS AND PROCEDURES**

**Please bring your confirmation number with you to the Guest Service Booth to give the agent on duty or for use with our automated ticketing system**

#### **SuperShuttle Shared-Ride Van Service**

1. Claim your luggage.
2. Proceed to the SuperShuttle customer service booth/kiosk located across from each baggage claim area. There are 3 SuperShuttle locations in each Terminal.  
  
Terminal A: Gate 1, 15 & 30  
Terminal B: Gate 31, 50 & 60  
Terminal C: Gate 61, 72 & 80
3. A Customer Service Representative will meet you at each designated pick up location and arrange SuperShuttle service to your destination. **If a CSR is not available, please use our automated Kiosk system located in front of the guest services booth. You must check-in inside of the airport. The dispatcher will assign a van.**
4. You will be issued a boarding pass and receipt. The driver will collect the boarding pass when you board the vehicle. You will not receive a return trip ticket when you check in at the airport. You will be required to provide your confirmation number and name to the driver when returning to KCI. The driver will collect your signature.
5. Reservations can be made on line at [www.supershuttle.com](http://www.supershuttle.com) or by calling 1-800-BLUE-VAN
6. **If your shuttle service has been paid in advance, you MUST provide a confirmation number. If you do not have your receipt or confirmation number, you will be required to submit payment to receive a boarding pass.**
7. Wait inside near the booth or kiosk. The CSR will instruct you when to proceed to the SuperShuttle covered shelter in the center median outside of the terminal. Or, wait inside and the van driver will come inside to greet you. A SuperShuttle van will arrive shortly; normal wait time is no more than 25 minutes.

#### **Return Reservations**

**Advance reservations are required.**

SuperShuttle Shared-Ride Van Service, Please contact us at (800) BLUE VAN at least 24 hours in advance of your departure time.

Upon arrival at KCI, the ticket agent or Kiosk will issue the boarding pass for service to the destination. For shuttle service back to the airport, provide the driver your name/confirmation number. The driver will obtain a signature for each passenger for verification of pre-paid reservation.